

# Gil Gilgallon

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Thomas D. Senevey, Sr.  
President  
Complete Contracting Group  
1910 Barber Road  
Sarasota, FL 34240

Dear Tom:

As a Unit owner in Mayan Towers South, I would like to Thank the Complete Team for doing a Fantastic job on the Window and Sliding Door Replacement of our building. The Time, Care and Quality of your work is only surpassed by your Professional Approach, Caring Cooperative Attitude and the Respect shown to our Permanent Residents.

As Vice President of our Association's Board of Directors, I commend the Fairness you exhibited throughout the Negotiations of the Project Work Orders resulting from all the unanticipated extreme hidden damage in our building and delays.

Tom, Thank you Personally for your Clear Direction to your Team and for your presence at as many of our Coordination meeting as possible.

I must give a Big Shout Out to your Key Man Don Hennegar who faithfully attended Every Coordination Meeting and was a Pleasure to work with. He was able to Cope with everything the Building Engineer, the Board Members, the Property Manager and the Owners threw at him responding in a Respectful Caring Way. He was also able to give us necessary "Push Backs" as he was the one that really knew what was going on.

The Interior Wall Board Team that was put together was Amazing! We appreciate the Special Job that was done to the Complete Satisfaction of our Owners.

I would be happy to share our Very Positive Experience with any of your Potential Clients. Thank You!

Sincerely

gil gilgallon